ADMINISTRATIVE POSITION ANNOUNCEMENT

TITLE OF POSITION/RANK: Senior Systems Analyst

DEPARTMENT: Information Technology (Rose Hill)

OVERVIEW: The Senior Systems Analyst works in the context of a collaborative team to deliver business solutions using technology on behalf of the University leveraging their areas of expertise.

RESPONSIBILITIES:
- Maintains competency in one or more in the following areas of focus: System Engineer for Microsoft Windows or Linux systems, Cloud service management (SaaS, PaaS, IaaS, etc.), Storage (NAS), System Virtualization, Network Security, Vendor Management, Cloud Services and their management, Process Automation/DevOps, Project Management (traditional/agile), System lifecycle management, System Design and Architecture.
- Advises team activity in the identification of many of the following: business requirements, functional designs, process designs, prototyping, testing, training, and defining support procedures, service levels, and restoration objectives in the event of a loss of service.
- Supports the integration of layered products including but not limited to Databases, Web Services, Applications Services, and Data Transformation tools.
- Assures adherence to proper processes and procedures as defined in latest documentation pertaining to infrastructure, design, configuration, process and procedures. Amends documentation as needed.
- Facilitates open communication and collaboration with the team and all client stakeholders.
- Operates in an advisory role within areas of competency.
- Incorporates best practices into all recommendations for pre-deployment, implementation and day forward processes.
- Is available for support (which may be off-hours). This includes acting as on- call resource during extended coverage periods on a rotating basis; Overnight, and weekend support; participating in Incident Response, Disaster Recovery, and Business Continuity testing or execution as needed.

QUALIFICATIONS:
- BS (or equivalent life experience) and 5 years of system administration experience required.
- Good communications and leadership skills are required.
- Expert level knowledge of server administration including Windows and/or Linux.
- Strong skills in the following ITIL practices are required: change management, incident management, problem management and service management required.
- Experience with a major cloud services (e.g., Azure, Amazon AWS), virtualization, VMWare, networking, firewalls, programming or scripting skills are a plus.

START DATE: 3/20/2019

SALARY: Commensurate with experience

FLSA CATEGORY: Exempt

SEND LETTER AND RESUMES TO: Wilson Colon

Wcolon1@fordham.edu

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