ADMINISTRATIVE POSITION ANNOUNCEMENT

TITLE OF POSITION/RANK: Senior Systems Analyst

DEPARTMENT: Information Technology (Rose Hill)

OVERVIEW: The Senior Systems Analyst works in the context of a collaborative team to deliver business solutions using technology on behalf of the University leveraging their areas of expertise.

RESPONSIBILITIES:
- Maintains competency in one or more in the following areas of focus: System Engineer for Microsoft Windows or Linux systems, Cloud service management (SaaS, PaaS, IaaS, et al), Storage (NAS), System Virtualization, Network Security, Vendor Management, Cloud Services and their management, Process Automation/DevOps, Project Management (traditional/agile), System lifecycle management, System Design and Architecture.
- Advises team activity in the identification of many of the following: business requirements, functional designs, process designs, prototyping, testing, training, and defining support procedures, service levels, and restoration objectives in the event of a loss of service.
- Supports the integration of layered products including but not limited to Databases, Web Services, Applications Services, and Data Transformation tools.
- Assures adherence to proper processes and procedures as defined in latest documentation pertaining to infrastructure, design, configuration, process and procedures. Amends documentation as needed.
- Facilitates open communication and collaboration with the team and all client stakeholders.
- Operates in an advisory role within areas of competency.
- Incorporates best practices into all recommendations for pre-deployment, implementation and day forward processes.
- Is available for support (which may be off-hours). This includes acting as on-call resource during extended coverage periods on a rotating basis; Overnight, and weekend support; participating in Incident Response, Disaster Recovery, and Business Continuity testing or execution as needed.

QUALIFICATIONS:
- BS (or equivalent life experience) and 5 years of system administration experience required.
- Good communications and leadership skills are required.
- Expert level knowledge of server administration including Windows and/or Linux.
- Strong skills in the following ITIL practices are required: change management, incident management, problem management and service management required.
- Experience with a major cloud services (e.g., Azure, Amazon AWS), virtualization, VMware, networking, firewalls, programming or scripting skills are a plus.

START DATE: 3/20/2019

SALARY: Commensurate with experience

FLSA CATEGORY: Exempt

SEND LETTER AND RESUMES TO: Wilson Colon
Wcolon1@fordham.edu

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