

Is your application taking longer than expected?

An OPT application normally takes **3 to 5 months** to get approved by USCIS.

First, Check your OPT Application Case Status online by going to

<https://egov.uscis.gov/casestatus/landing.do>

Then, if you have not received your EAD card **after 4 months**, you can send an e-Request to USCIS about your case by going to <https://egov.uscis.gov/e-request/Intro.do>.

The e-Request is to let USCIS know that your case is outside normal processing time. Please know that this **does not** guarantee a response nor does it expedite the process.

If you have questions on how to fill out an e-Request, please see the tutorial below.

Step 1: Go to the USCIS Website (<https://egov.uscis.gov/e-request/Intro.do>)
Then click on “Case outside processing time.”

The screenshot shows the USCIS website interface. At the top left is the USCIS logo and the text "U.S. Citizenship and Immigration Services". To the right are links for "Home | Español | Site Map" and a search bar with a "Search" button. Below this is a green navigation bar with links for "FORMS", "NEWS", "RESOURCES", "LAWS", "OUTREACH", and "ABOUT US". The main content area is titled "Case Inquiry" and contains a grid of four options, each with a warning icon. A red arrow points to the first option, "Case outside normal processing time". Below this is a "Service Request" section with two options: "Appointment Accommodations" and "Typographic Error". At the bottom, there is a link to "View all USCIS Customer Service Online Tools" and a footer with various contact and policy links.

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Case Inquiry

 Case outside normal processing time <i>Think a case is taking longer than expected?</i>	 Did not receive notice by mail <i>Think a notice is lost or missing?</i>	 Did not receive card by mail <i>Think a card is lost or missing?</i>	 Did not receive document by mail <i>Think a document is lost or missing?</i>
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Service Request

 Appointment Accommodations <i>Request accommodations for an interview appointment</i>	 Typographic Error <i>Make typographic corrections for a case</i>
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[View all USCIS Customer Service Online Tools](#)

Contact Us | Site Map (Index) | Careers at USCIS | White House.gov | US Department of State | USA.gov | U.S. Department of Homeland Security | US Customs & Border Protection | US Immigration & Customs Enforcement | Freedom of Information Act (FOIA) | No FEAR Act | Mobile Device

Step 2: Read the information carefully, then scroll down if you still want to fill out an e-Request about your case.



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Outside Normal Processing Time

Do you have a case pending with USCIS that is outside the normal processing time? USCIS usually processes cases in the order we receive them. You can get an idea of how long it will take to process your case from the processing time table available on our website. For most applications, you can send us an inquiry if your case has been pending longer than the processing time posted on our website.

If you are a petitioner for an [H-2A Temporary Agricultural Worker](#) you may contact USCIS at (1-800) 375-5283 to inquire about your Form I-129 petition if it's been pending longer than 15 days and we have not sent you a decision or a request for more evidence.

If you are a DACA renewal applicant please contact the USCIS Contact Center at (1-800) 375-5283 to inquire on a case pending longer than 105 days.

NOTE: We are actively processing your case if, in the past 60 days, you:

- › Received a notice from us about your case,
- › Responded to a request for evidence, OR
- › Received an online update to your case status.

If your application type is not listed in the processing time table on our website, our goal is to make a decision on your application within 6 months of filing. Please wait six months before submitting an inquiry

What you'll need

- › Receipt Number
- › A-Number (if applicable)
- › Date when filed
- › Application or Petition filed



Step 3: Fill out the form, following the tips below:

Case Information

Form Number

1765

Select "form number 1765"

Form Sub Type

1765 - Based on a request by a qualified F-1 academic student. [(c)(3)]

Select "1765 - Based on a request by a qualified F-1 academic student. [(c)(3)]"

The receipt number starts with YSC and is on the "Receipt Notice Arrived" email sent by OIS.

Receipt Number ?

Date Filed (MM/DD/YYYY) ?

If you do not know the exact date, use the month and year you mailed the documents. For example, if you mailed the documents on October 2018, you can write 10/01/2018.

Applicant or Petitioner Information

First Name

Middle Name (optional)

Last Name

Your first name and last name must be the same as on your Passport.

No First Name

Please check if you do not have a first name

Date of Birth (MM/DD/YYYY)

Your Date of Birth must be in **Month/Day/Year** format.

A-Number (optional) ?

A-

You **do not** have an A number, leave this blank.

Member of the U.S. Military, or recently discharged from service, or spouse of a member of the U.S. Military

Step 3: Fill out the form, following the tips below:

Mailing Address



Use the OIS Lincoln Center address for this section.

In Care Of for Mailing(optional)

OIS

C/O OIS
45 COLUMBUS AVE APT. SUITE 315
NEW YORK, NY 10023

Do not use your personal address.

Street Number and Name

45 Columbus Ave.

Apartment/Floor/Suite(optional)

Suite

Unit Number(optional)

315

City

New York

State

NEW YORK

Zip Code

10023

Step 3: Fill out the form, following the tips below:

Last Action Taken on Case

Based on the processing time table, you believe the case to be outside normal processing times. Please provide details of the last action that you received on your case in the space below. [?](#)

Copy and Paste the last status update on your case by going to <https://egov.uscis.gov/casestatus/anding.do>

Would you like a confirmation sent?

Email Address (optional)

If you would like a confirmation email sent to you, please put your email address here.

Filed By

This form is completed by the

Select "Applicant or Petitioner"

My First Name

My Last Name

Firm or Organization Name

SUBMIT

Click "SUBMIT" and you are done!