Welcome

Congratulations on your new user account within IBM Watson. The procedure for access is as follows:

To Login

- To access from the Fordham portal, go to https://my.fordham.edu.
  - Click upon the “My Apps” tab.
  - Scroll down to click upon the “IBM Watson” link, which is found at bottom left below.
• If you cannot access the portal, you may go directly to IBM Watson by going to https://customer-engagement.ibm.com

• Your administrator created an account for you within Watson. Your account name will equate to Fordham email address (e.g., mcapurso1@fordham.edu).

• If logging in for the first time, you may see the following login screen. If so, enter your email address as the IBMid. Click continue.

• If you have not logged into the portal as of yet, you may be presented with the Fordham Secure Access Login page as follows.
• Type in your Fordham AccessIT ID and password and click Login as below.

• If you are logging in for the first time, or if you are logging in from a different computer, you may be prompted to enter an identification code with the following screen.

• The code will be sent to your email with subject “Verify your identity” as in the example below.
• The email will show the first four numbers of the “Identification code”. Therefore, paste in the numbers that follow these first four numbers and the “-” from your email (as below) into the Identification code box on the above screen. Click continue.

• You will be logged into IBM Watson. You should see you name at the top right of the screen.
To Log Out

- To end your IBM Watson session, click on the “Log Out” link in the profile section, beneath your name.