How to register on MyBenefits

MyBenefits provides you with a personalized, integrated and secure view of your MetLife-delivered benefits. You can take advantage of a number of self-service capabilities as well as a wealth of easy to access information. As a first time user, you will need to register on MyBenefits, by following the steps outlined below.

Registration Process for MyBenefits

Step 1: Provide your group name
Access MyBenefits at www.metlife.com/mybenefits and enter your group name and click ‘Next.’

Step 2: The login screen
On the Home Page, you can access general information. To begin accessing personal plan information, click on ‘Register Now’ and perform the one-time registration process. Going forward, you will be able to log-in directly.

Step 3: Enter personal information
Enter your first and last name, identifying data and e-mail address.

Step 4: Establish account credentials
You will need to create a unique user name and password for future access to MyBenefits. You will also need to choose and answer three identity verifications questions, to be used in the event you forget your password. In addition to reading and agreeing to the website’s Terms of Use, you will be asked to opt into electronic consent.

Step 5: Process complete
Now you will be brought to the “Thank You” page. Lastly, a confirmation of your registration will be sent to the email address you provided during registration.

We are committed to providing you with a trusted and secure customer experience. Multi factor authentication is in place to:

- Strengthen site security
- Ensure devices are compliant and approved by the user
- Simplify the log in process

metlife.com/mybenefits