ADMINISTRATIVE POSITION ANNOUNCEMENT

TITLE OF POSITION/RANK: Versatile Engineer

DEPARTMENT: Fordham IT, Rose Hill

RESPONSIBILITIES:
The Versatile Engineer works in the context of a collaborative team to deliver business solutions using technology on behalf of the University leveraging their areas of expertise:

● Maintains competency in one or more of the following areas of focus: System Engineer for Microsoft Windows or Linux systems, Storage (NAS/SAN), Virtualization, Network Security, Vendor Management, Cloud Services, Process Automation/DevOps, Project Management (traditional/agile), System lifecycle management, Service Brokering, System Design and Architecture

● Advises team activity in the identification of many of the following: business requirements, functional designs, process designs, prototyping, testing, training, and defining support procedures, service levels, and restoration objectives in the event of a loss of service

● Assures adherence to proper processes and procedures as defined in latest documentation pertaining to infrastructure, design, configuration, process and procedures. Amends documentation as needed

● Facilitates open communication and collaboration with the team and all client stakeholders.

● Operates in an advisory role within areas of competency.

● Incorporates best practices into all recommendations for pre-deployment, implementation and day forward processes.

● Needs to be available for support (which may be off-hours). This includes acting as on-call resource during extended coverage periods on a rotating basis; Overnight, and weekend support; participating in Incident Response, Disaster Recovery, and Business Continuity testing or execution as needed

QUALIFICATIONS:

● Should have a BS (or equivalent life experience) and 2 years of Systems Engineering or Data Center Support experience.

● Good communications skills are required.

● Strong skills in the following ITIL practices are required: change management, incident management, problem management and service management

SALARY: Commensurate with experience

START DATE: 9/29/17

Send letter and resume: Ed Callahan
edcallahan@fordham.edu

Fordham University is committed to excellence through diversity and welcomes candidates of all backgrounds.
Fordham is an Equal Opportunity Employer.